

# JTrack Newsletter

Issue 1: September 2007

## Introduction

JTrack is the single national system for tracking and managing Prolific and other Priority Offenders (PPOs). It provides a consistent local and national management information tool allowing users, Police Forces, CDRPs, and LCJBs to view and compare performance data.

## Recent developments

In addition to improving the JTrack user interface, functionality and user administration tools; a number of recent advances include:

### **Three-year contract provides stable future for the system**

Following formal tender PA Consulting Group has been awarded the JTrack application support and maintenance contract for an initial [3 year period from 1 June 2007](#).

The length of this contract will provide stability and demonstrates commitment to JTrack as *the* system underpinning the PPO strategy.

### **CD-Rom training now available**

The Home Office contract with PA Consulting Group continues to include JTrack training at the PA Consulting Group HQ in Victoria.

However, users have expressed concern that a number of reasons can result in difficulty for some areas to release staff to attend. To address this we have developed

a [comprehensive CD-Rom training package](#) - available from the PPO Programme Team on request.

The JTrack system also now includes guidance sections covering data entry, reporting functionality, and user application and authorisation processes.

### **Prison data available for PPOs on JTrack**

The PPO Programme Team secured a weekly download from Prison Service IT systems that allows for routine cross reference with JTrack to reveal the location of PPOs in prison custody and their release information.

This functionality is a significant development allowing PPO schemes to monitor PPO movements within the prison estate through JTrack.

### **“Power Search” functionality**

New advanced searching functionality allows users to quickly identify which PPOs in an area:

- Are frequent cross-border offenders;
- Are being released from prison in the next 28 days;
- Have been convicted this month;
- Have committed an offence, by offence type, in the past 3 months – including multiple offence search criteria.



## Home Office



### Secure Email functionality

Authorised individuals can now subscribe to weekly emails from the JTrack system. There are currently three subscriptions available which show PPOs tracked by an area that are **in prison**, PPOs being tracked by an area that **have had their prison details changed** (establishment, Home Detention Curfew eligibility date, or date of release) since the previous week **and** a **list of all PPOs in an area that are showing as being in custody but which are showing as having un-finalised offences**.

### A national database of PPO contacts

In addition to details of authorisers and trainers by area, JTrack now includes details of identified police, CPS and probation JTrack contacts by area.

### Alias functionality

Users can now add PPO alias information to JTrack.

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## Development in progress

In addition to the programme of system enhancements requested by users, two major system enhancements are currently in development.

### Access beyond the Criminal Justice Extranet

In recognition of the further benefits that could be realised by extending JTrack access beyond Police and CPS users, PA Consulting Group are currently developing a gateway that will make JTrack accessible to Government Secure Intranet (GSI) network users – including Prisons, Probation, Crown Courts and Magistrates Courts.

Extending access to these key partners is expected to strengthen the role of JTrack as a multi-agency tool for local partners

operating together to concentrate their joint efforts on those individuals identified locally as causing most harm to their communities.

### JTrack and Local Area Agreements

The PPO Programme Team has developed a specification that will allow for the convictions of a sub-cohort of PPOs to be tracked in support of Local Area Agreement work<sup>1</sup>.

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## Future developments

Our aim is to continue listening to users and partner agencies to improve the way JTrack supports the PPO strategy across schemes, partners and regions. This is a continuing process and we will be using the duration of this contract to further ensure JTrack is more compelling by increasing the local benefits.

If you would like to suggest developments to JTrack please contact: [jtrack-suggestions@paconsulting.com](mailto:jtrack-suggestions@paconsulting.com).

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## Contacts

### Email

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### Website

[www.crimereduction.gov.uk/jtrack01](http://www.crimereduction.gov.uk/jtrack01)

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<sup>1</sup> JTrack will continue to be dedicated to tracking PPOs.